



IAN DUNFORD  
JEWELLERY

# Terms & Conditions

## Trade Only Policy

Ian Dunford Ltd operates a very strict trade only policy.

## Initial Order

There is no minimum order.

## Prices

Prices quoted are based on Gold at £970.00 per ounce and Silver at £13.00 - £14.00 per ounce. A surcharge or discount will be applied to cover any increase or decrease in the metal price or fluctuation in the exchange rate. Prices are subject to change without prior notice.

*The Diamond range on pages 183 and 184* are fixed and not subject to our usual surcharges or discounts. However if there is a significant change in the metal price and/or exchange rate then these items maybe subject to a price increase without prior notice.

All prices quoted are Net and exclusive of VAT. Ian Dunford Ltd operates a single pricing structure for all customers.

## Payment Information

Ian Dunford Ltd do not operate account facilities. Payment with order in all cases. Payment is only accepted in pounds sterling.

## Product Guarantee

Ian Dunford Ltd makes every effort to ensure all goods despatched are in excellent condition. Should there be a problem or fault with any of our goods please return them within seven days. All goods are covered by a one year guarantee from our date of sale against manufacturing faults. We will exchange, repair or issue a credit for the faulty item at our discretion. This guarantee does not cover customer neglect or damage. Please ensure that all returned goods are adequately packaged.

## Other

We do not supply stock on approval.

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